

RECEIVE

Host

ENTERTAIN



PLANNING

INVITING

INTRODUCING

ACT
HEROICALLY
PROVIDING

STEP
▶▶

STEP
▶▶

ACT
IN SERVICE

GIVING
SPACE

ENCOURAGING

JOINING
IN

TIME FOR

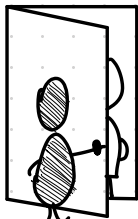
A NEW

LOOK AT

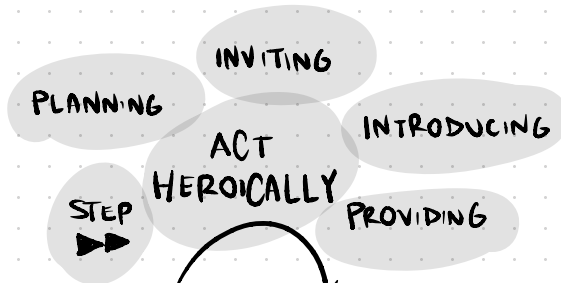
LEADERSHIP



THE CLASSIC VIEW OF A
LEADER
AS SOMEONE WHO
SIMPLY ISSUES
INFORMATION & DIRECTION
IS
OBSOLETE.

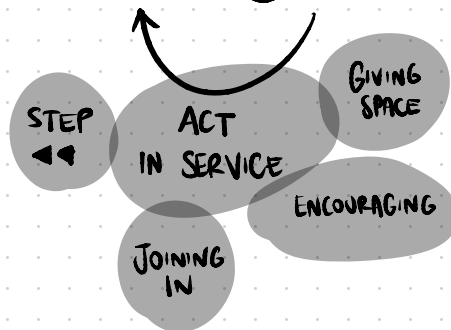



RECEIVE



Host

ENTERTAIN



LEADING
IS ABOUT
A RELATIONSHIP
BETWEEN
THE LEADER AND THE OTHERS.
THIS ENGAGEMENT
IS THE  INGREDIENT
THAT LEADS TO
INCREASED PERFORMANCE AND RESULTS.

IN THE
OLD DAYS OF
MASS PRODUCTION

BE EASILY
REPLACED
BY ANOTHER

WHO CARES ABOUT...

LEADERSHIP AS ENGAGEMENT

AWARE
INVOLVED
TAKING ACTION
COMMITTED
PARTICIPATE
IN THE EVER-CHANGING
LANDSCAPE

THE MAIN DIFFERENCE
IN PERFORMANCE
CAME FROM THE
RELATIONSHIP
BETWEEN
LINE MANAGERS
AND
STAFF

REQUIRE A
TRANSFER OF AUTHORITY



ONLY

COLLECTIVE ENGAGEMENT
SOLVE THEM IN A

VOLATILE **U**NPREDICTABLE **C**OMPLEX **A**MBIGUOUS
FUTURE

MATTER
EVEN MORE
WHEN FACING
WICKED
PROBLEMS

WIDE
RANGING
CONNECTIONS

NOT CLEAR
CAUSE/EFFECT
RELATIONSHIP

UNCERTAIN
BOUNDARIES

PARADOXES

BEING WANTED

BE HERE

BE A MEMBER
OF THE GROUP

DELIVER RESULTS
RAPIDLY

BEING RESISTED

ELSEWHERE

BHAVE
DIFFERENTLY

KEEP AN EYE ON
LONG TERM INVESTMENT

AND

DILEMMAS

IMAGINE A BETTER
FUTURE

WAIT
AND SEE

MAINTAIN DISTANCE
AND BREADTH

PUT YOUR OWN
NEEDS FIRST

LET GO

SHOW
VULNERABILITY

ENQUIRE

KEEP
FOCUSED

ACCELERATE
PROCESSES

GET
CLOSE

SERVE THE
ORGANIZATION

KEEP CONTROL

BE
STRONG

KNOW

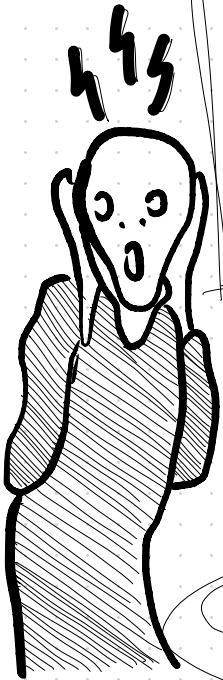
WHILE

WHICH
DO?

WHEN
DO?

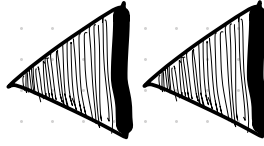
THE QUESTION FOR A HOST AT EVERY MOMENT IS:

STEP ◀◀ OR STEP ▶▶?



STEP

START
HERO



NEEDS A
DIFFERENT
MINDSET

ENABLER

THINK ABOUT YOU AS A

HOST

CREATE AN ENVIRONMENT
IN WHICH


OTHERS

COULD

SHINE

A.K.A.

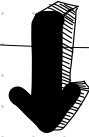
DISRAELI EFFECT

THE ABILITY TO HELP  SEE THEMSELVES IN
NEW AND MORE RESOURCEFUL WAYS

COMPLEX & SHIFTING
SITUATIONS
REQUIRE
FLEXIBLE AND CONTEXTUAL
RESPONSES



WHEN TO DO
AND
WHEN NOT TO DO



FROM

RULES
=
MUST
BE
FOLLOWED

TO

HOW
YOU ACT AND BEHAVE
IN SOCIAL SITUATIONS

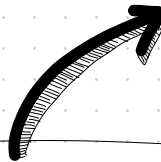
=

ROLES

EASY TO SHIFT IN @ EVERY TIME

◀ STEP ▶

THE HOST DANCE



YOU CAN DO IT EVEN IN
UNPROMISING SITUATIONS

WHAT ARE THE
BIGGEST
LEADERSHIP
CHALLENGES
YOU ARE FACING NOW

WHAT WOULD BE THE
BENEFITS
FOR YOU OF FINDING
NEW WAYS
TO
ENGAGE
AND BUILDING INCREASED
PERFORMANCE

WHAT ARE THE
ADVANTAGES
OF THINKING IN TERMS OF
FLEXIBLE ROLES
RATHER THAN
HARD-AND-FAST
RULES

WHAT
WAS THE
FIRST THING
YOU
LIKED
ABOUT THE
HOST
PERSPECTIVE

WHAT
STRUCK
YOU AS
POWERFUL
AND
USEFUL



INTERNATIONAL


INTERCULTURAL

H  OSTING

FROM THE INDO-EUROPEAN WORD GHOST!

INTERDOMINATIONAL

INTER-GENDERED

WELCOME AND SUSTAIN 

IS A  ROLE IN

COMMUNITY AND LIFE

OFTEN GUEST BRING MUCH MORE THAN HOST EXPECTED

Host (n) a person who receives or entertains guest



RELATIONAL DEFINITION

IT MAKES NO SENSE TO TALK ABOUT A HOST
UNLESS THERE ARE GUESTS IN THE
PICTURE.

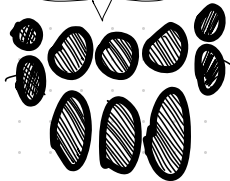
THIS IS TRUE ALSO FOR

LEADERSHIP

I
LEAD!

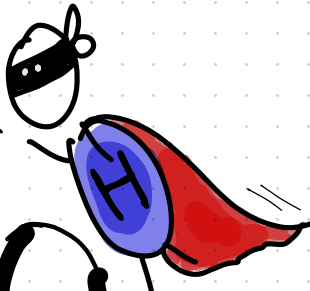


WE
FOLLOW!



THE
WILLINGNESS
TO **DIE** IN
THE **ACT** OF
RESCUE

LEADER ^{AS} HERO

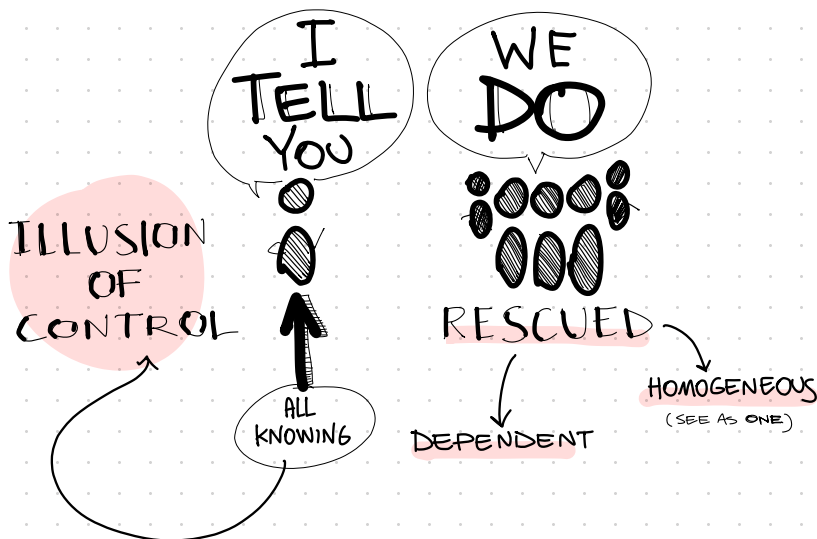


"...THE HEROIC IMAGE OF LEADERSHIP
IS MORE THAN A MODEL.

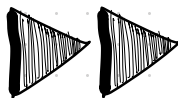
IT IS
A DEEP AND ABIDING
MYTH "

-SHARON DALOZ PARKS-

IN TOUGH TIMES WE LONG FOR A HERO TO COME ALONG



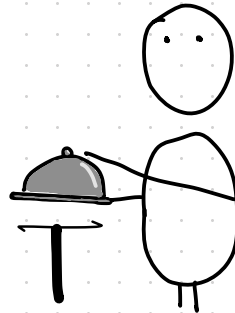
STEP





LEADER AS SERVANT

(ROBERT GREELEAF, 1970)



GREAT LEADERS
MUST FIRST
SERVE OTHERS:
THIS FACT SHOWS THEIR
TRUE
GREATNESS

WE
ARE IN
CHARGE



MASTERS

I
SERVE
YOU

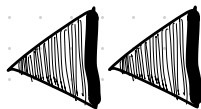


! COULD REALIZE
TOO LATE
WHO
IS
THE LEADER

BETTER
INFORMED

INFLUENCE
IN DIFFICULT
TIMES

STEP



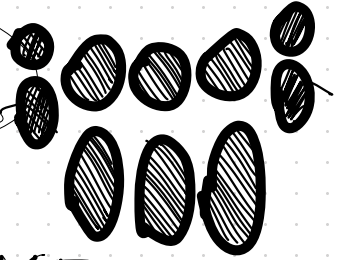
LEADER AS

HOST



RESPONSIBILITY
FOR

GUESTS



NOT
ABUSE OR TAKE
ADVANTAGE

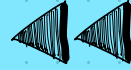
BE READY!

STEP
INITIATE



TIMING
IS THE MAGIC
INGREDIENT

STEP
LET GUEST ENJOY
HOSPITALITY



Host Leader (n)

someone who engages fellow participants in a purposeful endeavor

INVITE

WELCOME
INTO
SPACE

SUPPORT

BE OPEN
TO
POSSIBILITY

SHARE
RESPONSIBILITY

HOSTING
AND
WELCOMING
GOES
HAND IN HAND

HUMILITY
AND
HONOR

MEETING
WITH
POSSIBILITY

LET  SURPRISE YOU

BE OPEN

WHO
ARE YOUR
GUEST?

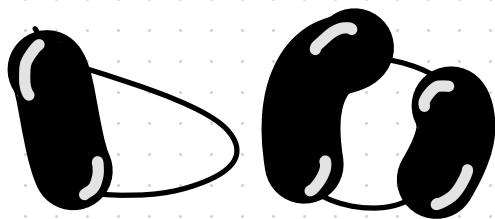
INSIDE AND OUTSIDE
ORGANIZATION

WHEN
WOULD IT BE
USEFUL
TO MEET WITH
MORE POSSIBILITY
AND
LESS CERTAINTY?

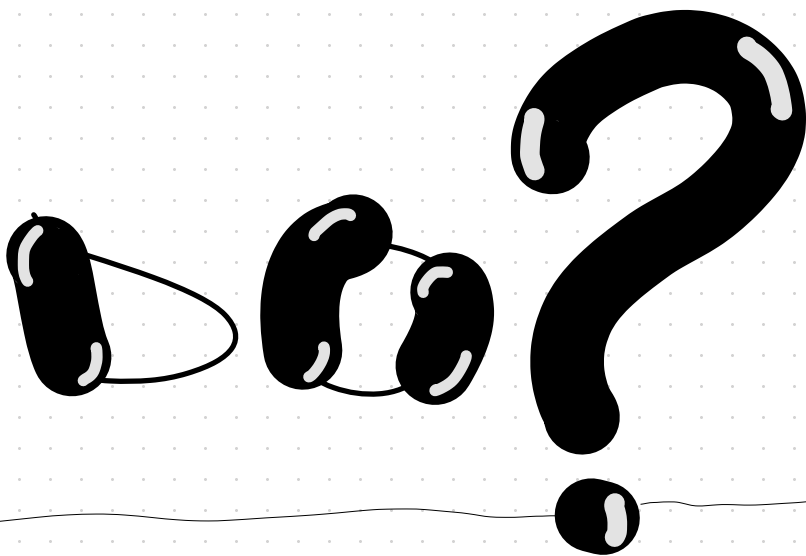
WHERE
MIGHT YOU HAVE
OPPORTUNITIES
FOR MORE
OPENNESS
AND
CONNECTION?



WHAT



HOLISTS

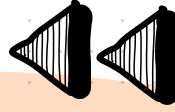


CREATE
A SPACE
FOR OTHERS TO
ACT
AND
INTERACT

MAKE A
POSITIVE
AND
DEFINITE
MOVE
TO HELP
THINGS ALONG

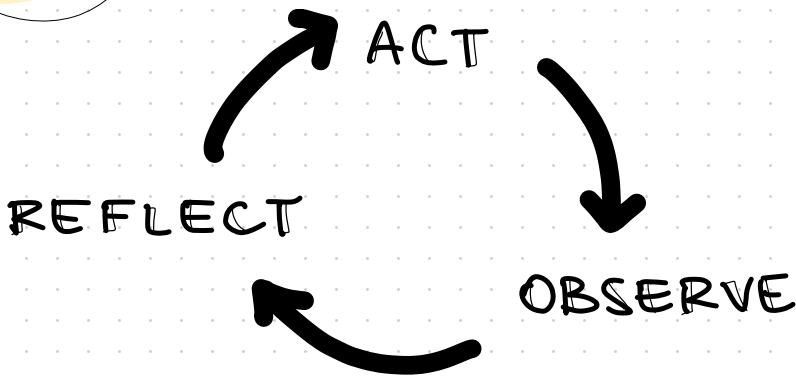
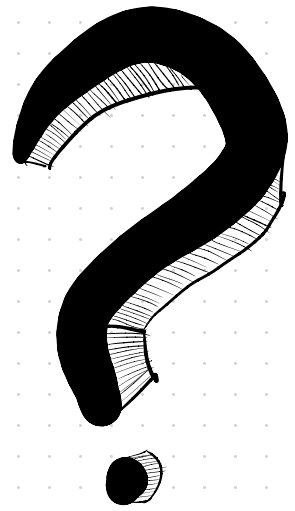
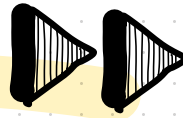
SHOULD I

STEP



OR

STEP



IT'S LIKE

DANCING



HOST

CONTEXT SETTER

PROVIDE AN ENVIRONMENT OR SPACE INTO WHICH OTHERS WILL COME

OFFER PROTECTION

TAKE SOME OF THE RESPONSIBILITY FOR PROVIDING SHELTER, FOOD AND WARMTH

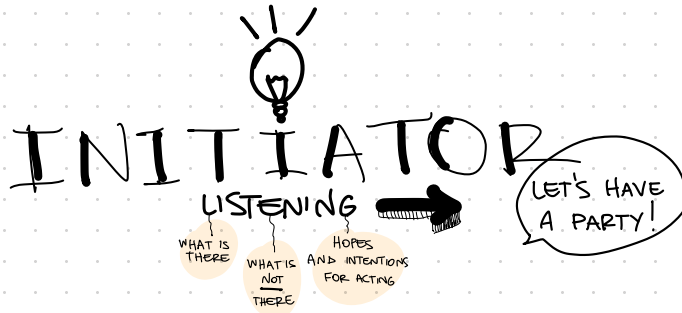
ENABLE COMMUNITY

BRING PEOPLE TOGETHER, HELP PEOPLE FACE TROUBLE JOINTLY, DRAW ON EACH OTHER FOR SKILLS, STRENGTH AND SUPPORT

FLUID AND FLEXIBLE

THEY ARE CONTINUALLY STEPPING FORWARD AND BACK
NUDGING WHERE NEEDED AND LETTING THINGS FLOW

ROLES

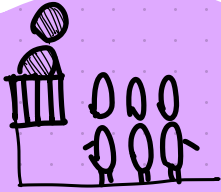


POSITIONS



IN THE KITCHEN

IN A MORE
PRIVATE AND INTIMATE
PLACE
PREPARING AND REFLECTING



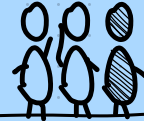
IN THE GALLERY

STANDING BACK
TAKE AN
OVERVIEW
OF WHAT'S HAPPENING



IN THE SPOTLIGHT

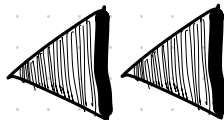
FOCUS ON ATTENTION,
OUT FRONT,
MAKING
THINGS HAPPEN



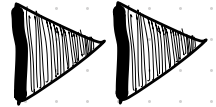
WITH GUESTS

IN VIEW OF
EVERYONE
BUT
"ONE OF THE GROUP"

STEP

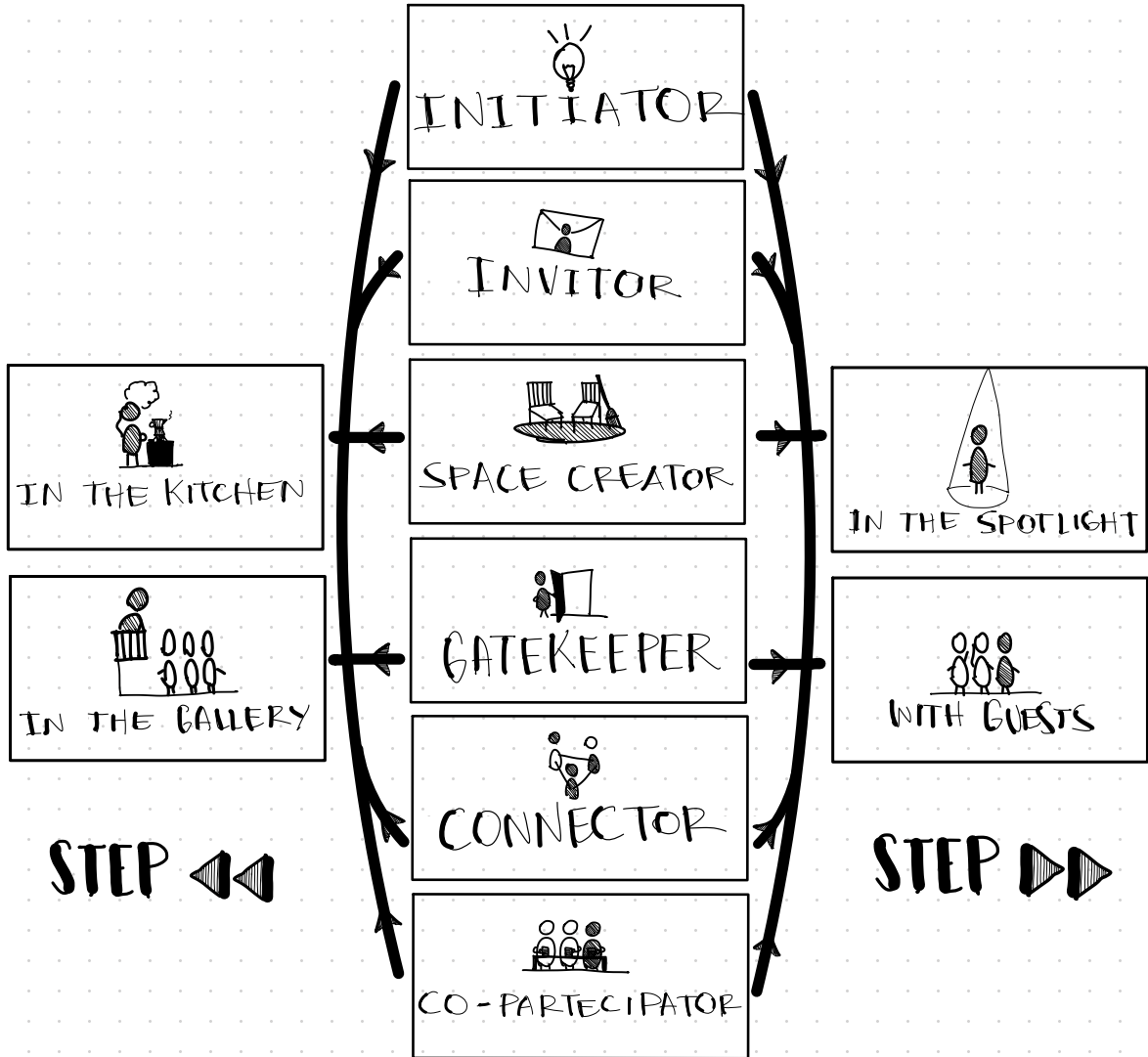


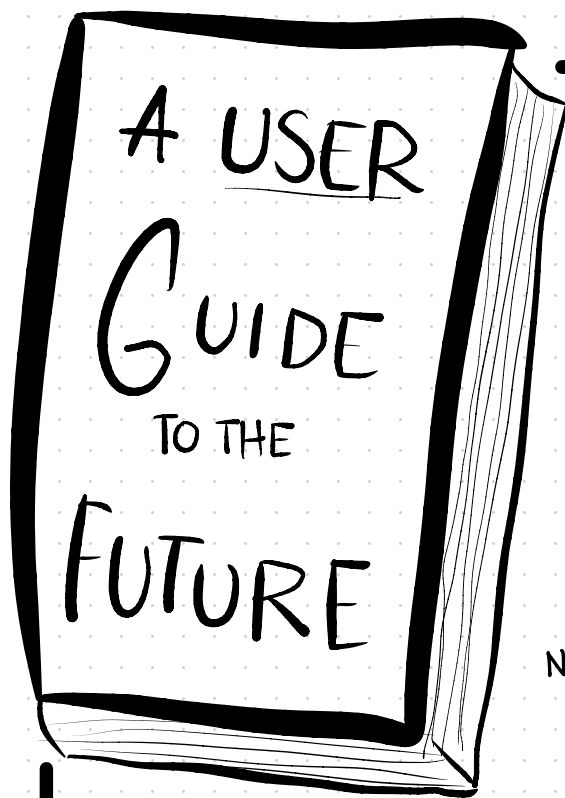
STEP



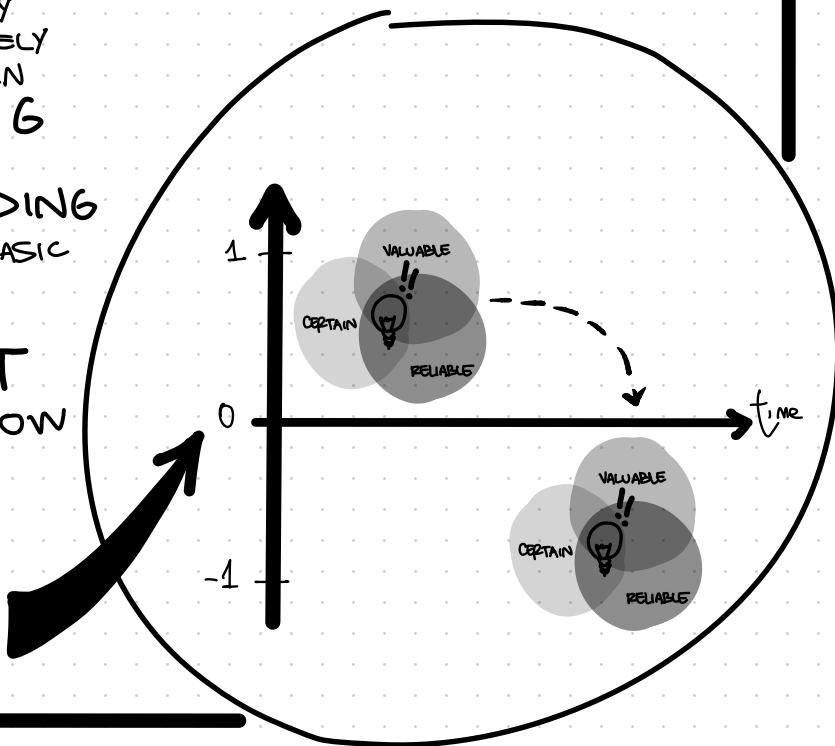
AM I GOING TO STEP ◀◀ OR STEP ▶▶ ?
(NEXT)

IN WHICH ROLE AND IN WHICH POSITION ?





RAPIDLY
ALTERNATELY
BETWEEN
ACTING
AND
RESPONDING
SHOWS A BASIC
TRUTH:
WE
DON'T
FULLY KNOW
WHAT'S
GOING
TO
HAPPEN
NEXT.



A USER'S GUIDE TO THE FUTURE

THE
DESIRED DIRECTION
OF TRAVEL

INTENTIONS
DREAMS
HOPES

HORIZON

WHAT BUILDING BLOCKS WE HAVE TO
BE IN PLACE
TO ACHIEVE THIS?
(BACK CASTING)



MIDDLE FUTURE:

TOO FAR AWAY
TO KNOW EFFECTIVELY,
IT CAN BE A
DISTRACTION



NEAR FUTURE:

WHAT MIGHT BE THE FIRST TINY
SIGN OF SUCCESS?



HOW IT LOOKS
LIKE?



VERY

NEAR FUTURE:

THE BIGGER THE THING YOU WANT TO ACHIEVE

THE SMALLER THE FIRST...

DONE TODAY OR TOMORROW

IN OUR CONTROL

CAN BE DONE WITHOUT PERMISSION

MORE LIKELY TO GET DONE

BUTTERFLY EFFECT (IMPACT/FEEDBACK)

IF IT DOESN'T WORK... LITTLE WASTE...

ITERATIVE
WAY
ADAPT INSPECT



YOU WANT TO SERVE
DINNER @ 8 PM
BUT
EXACTLY
WHAT YOU'LL BE DOING
@ 8 PM?



DYNAMIC
STEERING

FUTURE
INTENTION
FLEXIBILITY
ABOUT
STEPS
NEEDED

EVERYTHING
IS A
GIFT



UTILIZATION

WORK WITH
WHAT'S
IN FRONT
OF YOU
HOWEVER
UNPROMISING
THAT LOOKS LIKE
RATHER THAN
MOANING
WITH WHAT'S
NOT THERE
AND
THEREFORE
NOT MAKING
ANY PROGRESS
AT ALL


TO PROMPTLY ACT YOU
NEED TO BE AWARE.



TREAT AND USE FUTURE DIFFERENTLY

A
WONDERFUL FUTURE
AHEAD
CATALYSE THEIR
ATTENTION



UNABLE TO
PUT ACTUAL

IN PLACE.



DREAMER

VERY KEEN
TO MAKE
THINGS HAPPEN
TODAY
AND
TOMORROW



LONG TERM
HOPES & DREAMS
ARE RECIPES
FOR
DISAPPOINTMENT



REALIST

SPEND MUCH OF THEIR
TIME IN



"COUNTRY,"



THE CLASSIC
BUSINESS PLAN
CAN EASILY TURN
INTO MERE
ARITHMETIC
AND
RAPIDLY BECOME
DETACHED
FROM
REALITY



**BUSINESS
PLANNER**

THE
MIDDLE FUTURE
TIMESCALE
(4-3 YEARS)

AVOID GETTING BOGGED DOWN IN



"COUNTRY,"

FOCUS ON THE
NEAR FUTURE

PRACTICAL NEXT
AND
SIGNS OF PROGRESS

AND
THE
DISTANT
FUTURE

THE DIRECTION
IN WHICH THEY
SEEK TO MOVE



HOST

IN THE SPOTLIGHT

THE VERSION OF OURSELF WE SHOW THE WORLD

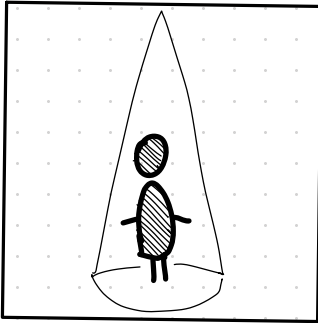
S. WALKER

REPRESENTING YOUR
ORGANIZATION,
HEADQUARTER,
TEAM

MAKING
PRESENTATIONS

FACILITATING
WORKSHOPS
AND
DISCUSSION
GROUPS

STEP ►►



INGREDIENTS

- STAND UP WITH CONFIDENCE
- OWN THE SPACE
- HAVE PRESENCE
- BE REAL AND AUTHENTIC

TIPS:

PREPARE
WELL
AND THEN...
LET GO

TRUST
YOUR PREPARATION
WILL DO ITS
WORK

KNOW YOUR
**OPENING
LINE**

ENGAGING
START

↓
AUDIENCE
ATTENTION

↑ ↓
CONFIDENCE

**WARM UP
(JUST A LITTLE)**

BREATH DEEPLY
MOVE YOUR SHOULDERS
FEEL THE FLOOR
UNDER YOUR FEET
SHAKE YOUR HANDS

KNOW WHEN
STEP ►►

TO
ALLOW
AND
ENCOURAGE
OTHERS TO
STEP ►►

THIS IS NOT AN END:

IT'S A
**NEW
BEGINNING**

WITH GUESTS

GUEST IS ALSO A METAPHOR

THOSE WHO ARE PARTECIPATING, CO-WORKING, CO-OPERATING.

ATTEND A MEETING
YOU ARE NOT
LEADING

LET OTHER
LEAD ON CERTAIN
AGENDA ITEMS
SO YOU CAN JOIN
DISCUSSION

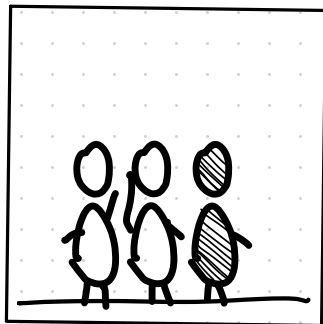
GO
ALONG WITH
OTHERS
(TO AN EVENT)

EAT
LUNCH
IN THE
STAFF
ROOM



ATTEND AN
EVENT

MINGLE
OVER A
COFFEE
BREAK



STEP ►►





INGREDIENTS

- CATCH UP
- ASK HOW  IS GETTING ON
- CONNECT WITH OTHERS
- DISCOVER (AND REMEMBER) 
STRENGTHS, INTERESTS, CONCERNS, ...

TIPS:

SPEND TIME
WITH 
AS MANY 
AS POSSIBLE:
SEEK OUT THOSE
WHO MAY BE
ON THE FRINGES

BE
WITH


↓
RATHER THAN
AVOID
THEM

IN 1-1 OR IN
SMALL GROUP
TO GET UNDER
WHAT THEY ARE
THINKING AND SAYING
CONNECT WITH THEM
BUILD RELATIONSHIP
AND TRUST

IN THE GALLERY

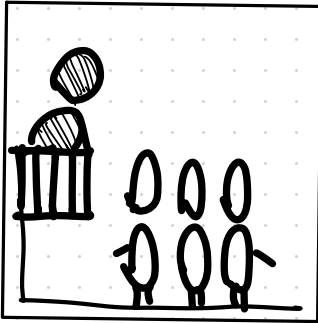
ALLOW US TO SEE THE FOREST
AS WELL AS THE TREES

STEP
BACK
FROM EVERYDAY
BUSINESS AND
DISTRACTION


TAKE
A PAUSE
TO LOOK AT
THE
BIG PICTURE

LOOK
FROM ABOVE
AT WIDER ISSUES,
PROGRESS AND,
CHALLENGES
AHEAD

STEP



INGREDIENTS

- WHAT ARE YOU LEARNING ABOUT THE CULTURE OF THE ORGANIZATION?
- HOW DO THINGS OPERATE IN THE ORGANIZATION?
- HOW DO  WORK TOGETHER?
- WHAT RITUALS EXISTS AROUND HERE?

TIPS:

SHIFT YOUR
PERSPECTIVE

TO SEE
THINGS DIFFERENTLY
FOR EXAMPLE...
FROM A
CUSTOMER POV

RESIST THE
TEMPTATION
TO JUMP TO
CONCLUSION
AND
SHOUT ORDERS
FOR
IMMEDIATE CHANGE:
ACT ONLY IN CASE OF
EMERGENCY

IF YOU ARE STUCK
IN THE SPOTLIGHT...
USE

"SPOTTERS"



A TRUST COLLEAGUE
MOVING AROUND
TAKIN IN WHAT'S
GOING ON AND
LET YOU KNOW
FROM
TIME TO TIME

IN THE KITCHEN

REFLECTIVE PRACTICE
IS A VITAL DISCIPLINE FOR LEADERS

MAKE TIME
FOR
COACH/MENTOR
WITH
REGULAR
CONVERSATION

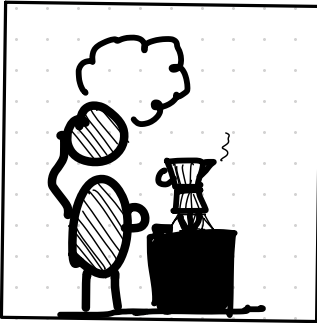
KEEP
A REGULAR
LEARNING
JOURNAL

JOIN
A GROUP
FOR DISCUSSION
WITH
EXPERIENCED
FOLKS FROM
OUTSIDE
ORGANIZATION

USE
MINDFULNESS
METHODS

ORGANIZE
TEAM AWAYS
DAYS/
FOCUSED
RETREAT

STEP ◀◀



MAKING TIME FOR THE KITCHEN

DON'T PACK
YOUR AGENDA
FULL OF
PUBLIC
ACTIVITIES

FINDING TIME TO
REGENERATE
IN THE KITCHEN



KITCHEN TIME
KEEP US
CONGRUENT
AND
AUTHENTIC

INGREDIENTS

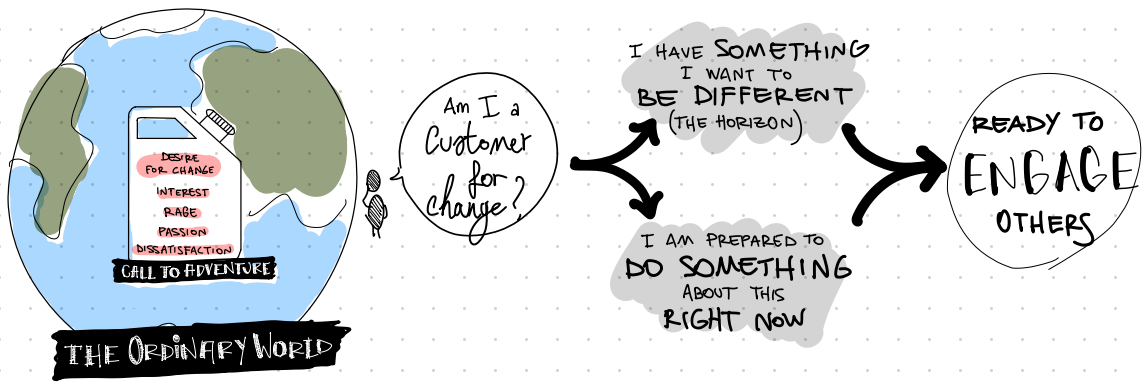
- ANALYZING EXPERIENCES TO LEARN
- TIME TO THINK AND PLAN
- PARTICIPATE IN A PEER GROUP ACTIVITY TO LEARN FROM OTHERS IN SIMILAR SITUATION

TIPS:

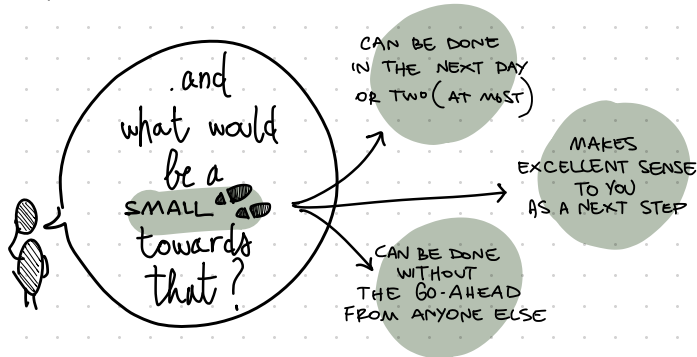
IT MAINTAINS
THE
TRUST
AND
CONFIDENCE
OF THOSE
AROUND
US

INITIATOR

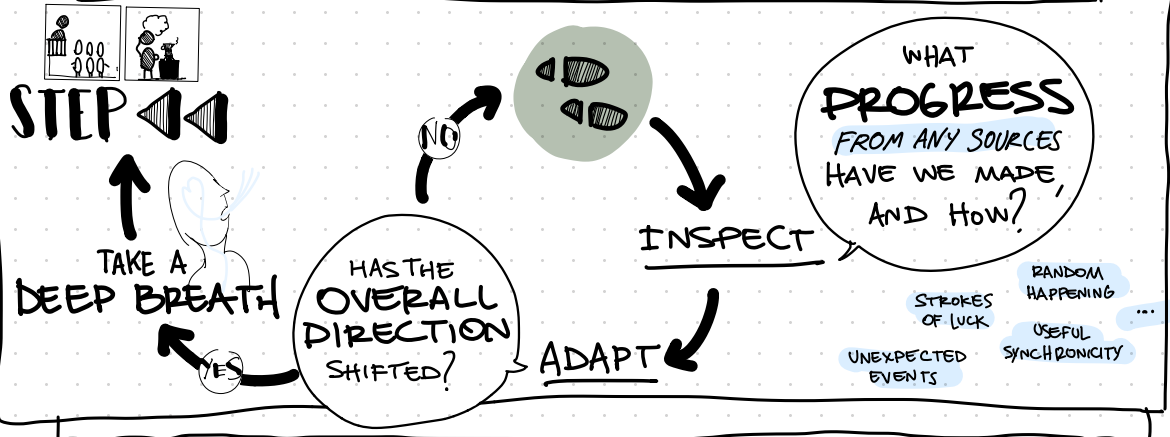
STAGE 1: NOTICING WHAT IS NEEDED ~> A CALL TO ACTION



STAGE 2: GETTING THINGS STARTED

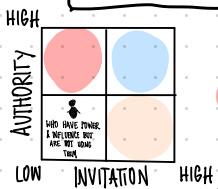


STAGE 3: RESPONDING TO WHAT IS HAPPENING



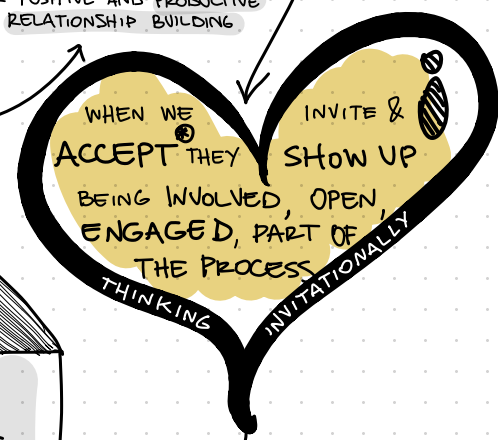
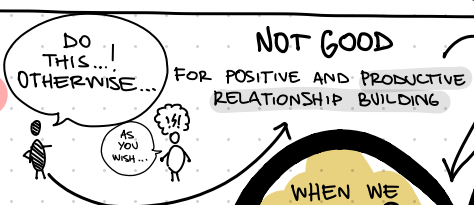
INVITOR

USE THE SOFT POWER OF INVITATION AND INFLUENCE



HARD POWER
ACHIEVE A LIMITED QUICK ACTION

SMART POWER



ACKNOWLEDGEMENT
WHAT I VALUE ABOUT YOU AND WHY I'D REALLY LIKE YOU BE PART OF THIS

A POWERFUL INVITATION

I'd like you to consider stay with us.

You know this job. I don't.

Now, if you stay with me it'd be just one term: 5 years. And then, you'll be free to leave.

Now, please understand me: this is not an order.

ATTRACTION
WHAT'S THE PROJECT? WHAT ARE OUR BEST HOPES INTENTIONS, VISION, PURPOSE, OBJECTIVES?
WHAT WILL THE BENEFITS BE, AND WHO WILL ENJOY/REAP THEM?

CHOICE
TO GET AN AUTHENTIC AND HEARTFEL YES, THERE HAS TO BE THE POSSIBILITY OF A NO

CLEAR A SPACE IN FRONT OF

EFFECTIVENESS OF ASK IS CLOSELY LINKED TO THE RELATIONSHIP WE HAVE BUILT (USING SOFT POWER) AND HOW COMPELLING OUR STORY IS

REMEMBER THE **"POWER OF ASK"** AND MAKE SURE INVITATION IS SEEN CLEARLY AS SUCH.

USE INVITATIONAL LANGUAGE TO START A

PHRASING THINGS AS ?
USE **WE** TO IMPLY JOINT EFFORT

USE **POSITIVE LANGUAGE** TO PRODUCE ENERGY
USE **'SOFTNERS'** TO INVITE A RESPONSE
I WONDER IF... ...QUITE...
...MIGHT... ...SLIGHT...
...SHOULD...

perfect time to **STEP**

REMEMBER TO SAY *Thank you*



ROLE OF THE SPACE

BA

"A SHARED SPACE FOR
EMERGING
RELATIONSHIPS"



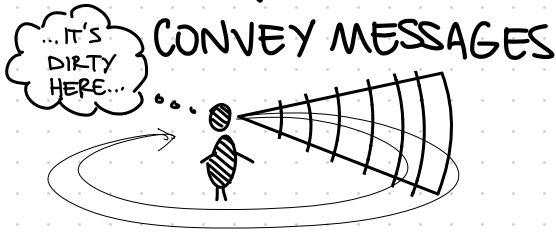
SPACE & CONTEXT ARE ALWAYS
PART OF AN INTERACTION



IT'S EASIER TO SUCCEED IN AN
ENVIRONMENT THAT SUPPORT
OUR GOALS AND HOPES.

HOW THE SPACE IS PREPARED AND USED?
HOW THE HOST'S HOPES ARE BROUGHT INTO?

MAKING THE SPACE FIT THE PLACE



WHAT WE ARE LOOKING TO ACHIEVE
FROM THE EVENT
CAN INFLUENCE THE
SPACE WE CHOOSE

FORMAL?

INFORMAL?

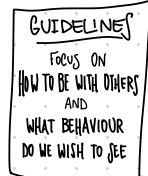
DIFFERENT TYPES OF SPACES

PHYSICAL



HOW MIGHT A NEW SPACE
HELP YOU TO SOME NEW
THINKIN'

INTERACTIVE



HOW ARE
I
TREATED?

HEAD

VISUALIZATION

MEDITATION

MENTAL
REHEARSE

TO PERFORM
AT YOUR
BEST

MINDFULNESS

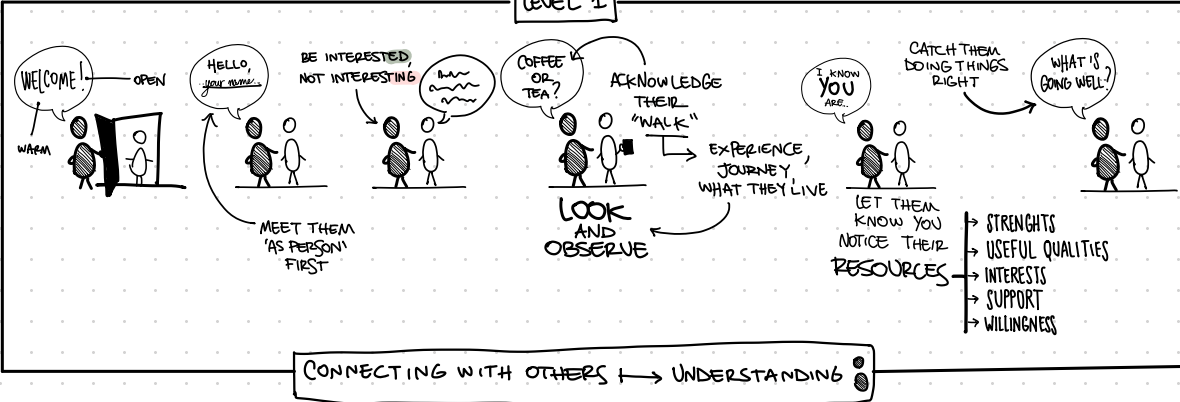
HOLDING THE SPACE

- PLAN IN ADVANCE **BUT** ALLOW GUESTS TO REARRANGE THE SPACE
- TAKE CARE TO INCLUDE ALL VOICES
- BE OPEN TO NEW IDEAS AND LEARNING
- ALL VOICES AND IDEAS ARE WELCOME **BUT** NOT ALL IDEAS HAVE TO BE ACCEPTED
- IF YOU MAKE A MISTAKE... NAME IT, ADMIT IT, SEEK FORGIVENESS AND CARRY ON.
- THE DETAIL MAY BE MORE IMPORTANT THAN THE BIG PICTURE
- KEEP THE SPACE REFRESHED, INVIGORATED AND EVOLVING

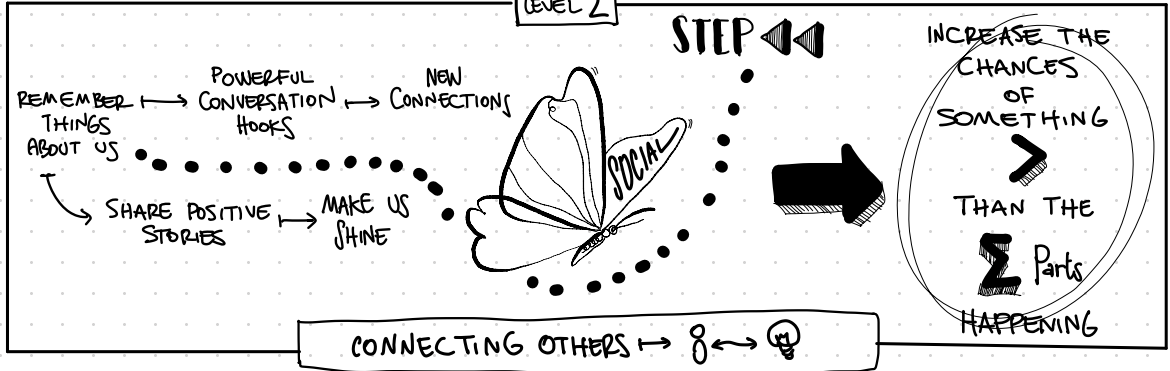
AND STEP

CONNECTOR

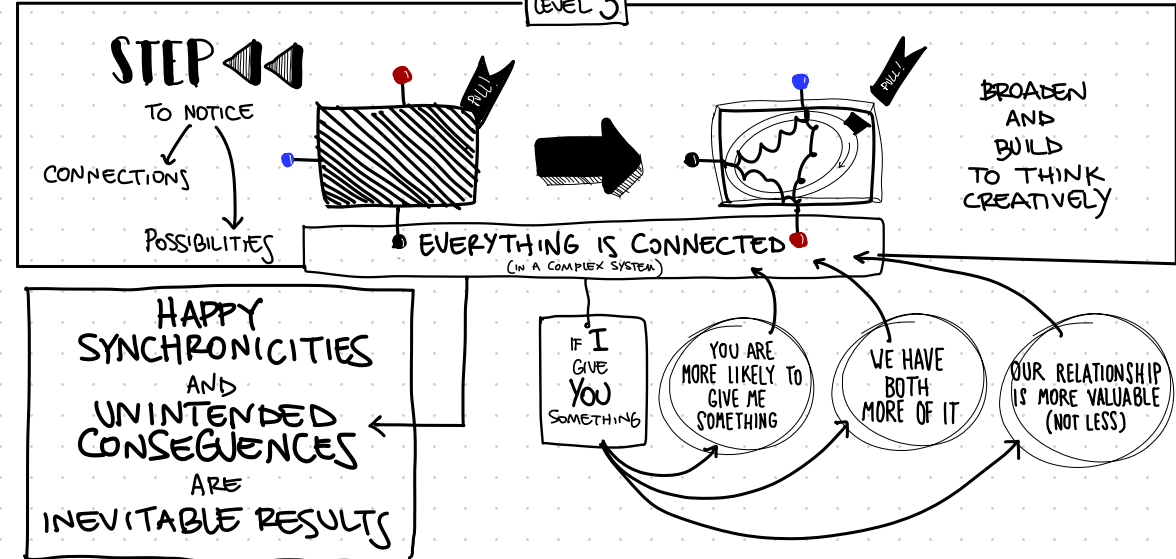
LEVEL 1

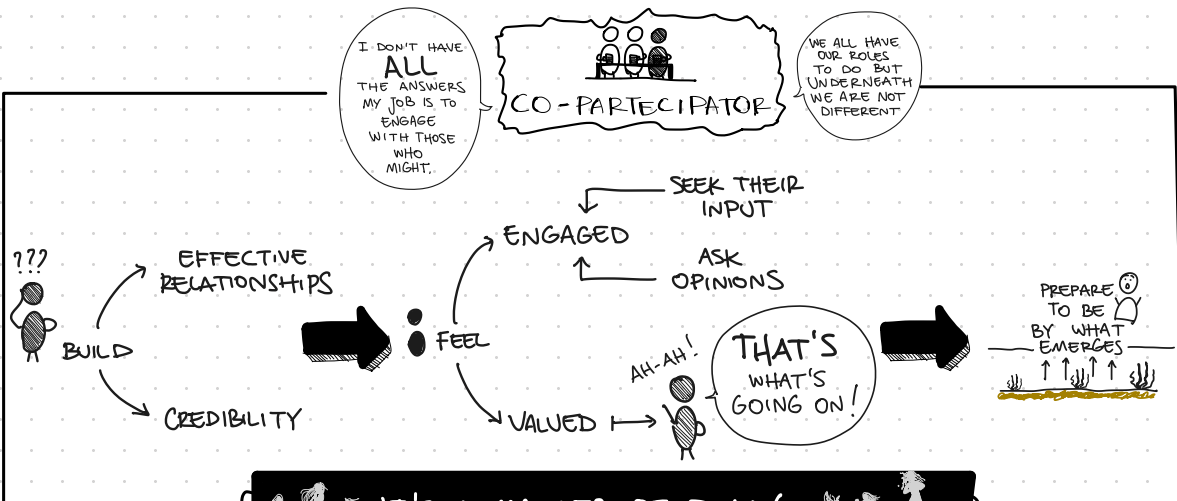


LEVEL 2



LEVEL 3





IT'S A MATTER OF TIMING

FIND WHAT'S GOING ON

DO WHAT YOU CAN TO ENSURE THESE HAVE WHAT THEY NEED

MAKE CONTACT

DON'T PLAY THE BIG SHOT

STEP 1 TO SERVE OTHERS

MEET IN A DIFFERENT WAY

OTHER HAVE THE CHANCE TO STEP TO SHOW WHAT THEY CAN DO

WHAT CAN I DO TO HELP?

- ☒ CREATE SPACE
- ☒ INVITE
- ☒ BRING FOOD & WATER
- ☐ ...JOIN IN!

STEP 2 EAT THE SAME

TIMES WHEN YOU ARE PRESENT EVEN IF YOU ARE NOT STRICTLY REQUIRED

BACK-TO-THE-FLOOR

ANTICIPATING IS A KEY PART

STEP 3 READY TO STEP

STEP ◀◀

- LISTEN FOR WHAT IS BEING CALLED FOR
- AVOID ~~COUNTRY~~
- KEEP AWARENESS OF WHAT IS HAPPENING

INITIATOR



STEP ▶▶

- FORM A HOPE DREAM OR INTENTION
- GET THINGS MOVING - SMALL
- RESPOND WITH DYNAMIC STEERING

- THINK ABOUT WHOM TO INVITE
- WHAT DO YOU NEED NEXT?
- OFFER CHOICE AND SPACE FOR AN AUTHENTIC YES

INVITOR



- START WITH THE SOFT POWER OF ASK
- MAKE IT PERSONAL, ATTRACTIVE, ACKNOWLEDGING
- EXTEND A WELCOMING HAND

- WHAT WOULD BE A GREAT SPACE - PHYSICAL, INTERACTIVE & HEAD SPACE?

- WHAT MESSAGE IS YOUR SPACE CONVEYING?

- HOLD THE SPACE WHILE USE IT

SPACE CREATOR



- CREATE A SPACE TO SUPPORT WHAT YOU WANT TO HAPPEN

- FOCUS ON THE DETAIL AS WELL AS THE BIG PICTURE

- KEEP THE SPACE REFRESHED, INVIGORATED, EVOLVING

- TAKE NOTE TO THE THRESHOLDS TO YOUR SPACE

- BE OBSERVANT TO THE CONTAINER SIZE - COULD IT BE CHANGED?

- WELCOME FROM OTHER BOUNDARIES AND SPACES

GATEKEEPER



- WELCOME IN AND ESTABLISH DEFINING ROUTINES AND RITUALS

- CHANGE CONTAINER SIZE - MORE / FEWER BIGGER / SMALLER TOPIC

- BE PREPARED TO EXCLUDE AND TOPICS (POSITIVE NO)

- LOOK OUT FOR NOT-YET CONNECTED

- LOOK FOR OPPORTUNITIES TO BUILD CONNECTION BETWEEN OTHERS

- BE AWARE OF CONNECTION ALL AROUND

CONNECTOR



- CONNECT WITH NEW AND THEIR 'WALK'

- CONNECT OTHERS -

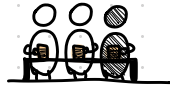
- RESPOND TO NEW AWARENESS WITH OPENNESS

- LOOK FOR OPPORTUNITIES TO SERVE OTHER FIRST

- TAKE A TURN WITH EVERYDAY TASKS

- BE ALERT TO THE

CO-PARTICIPATOR



- PROVIDE CARE AND SUPPORT

- JOIN IN AND "EAT THE SAME FOOD"

- BE PREPARED TO INTERVENE, IF NECESSARY

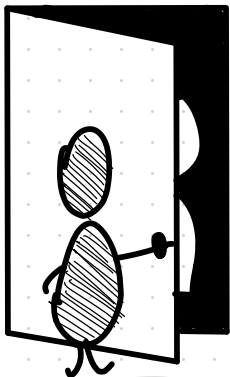
IN THE KITCHEN
IN A MORE PRIVATE AND INTIMATE PLACE
PREPARING AND REFLECTING

IN THE GALLERY
STANDING BACK, TAKE AN OVERVIEW OF WHAT'S HAPPENING

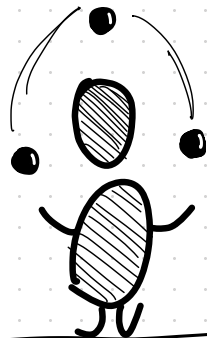
IN THE SPOTLIGHT
FOCUS ON ATTENTION, OUT FRONT, MAKING THINGS HAPPEN

WITH GUESTS
IN VIEW OF EVERYONE BUT "ONE OF THE GROUP"

BECOMING
A
GOOD HOST



IS NOT
EASY
AND IS A



LIFELONG

JOURNEY